

YLN LIBRARY NETWORK MANAGER'S MONTHLY REPORT

May 2012

LIBRARY NETWORK MANAGER'S LOWDOWN

The YLN has been taking a look at purge policies for patrons and items. During this process we discovered a problem between our potential purge policies and the Arizona State Records retention policy. This led to a lot of concern over the feasibility of having a purge policy in the first place. Currently I am creating a policy that will hopefully address all the Arizona State retention laws while at the same time maximizing our options concerning the removal of old data.

We are exploring changing the methodology that Symphony uses to assign libraries to fill a hold. Currently the system assigns holds alphabetically. This means that if AJS has an item to fill a hold, their item will be assigned first. If AJS does not have the item the system will continue looking down the list until the item is found. I am hoping to devise a methodology that reduces the lending deficit that some libraries have. By shifting the larger libraries to the top of the queue they should be able to reduce their lending/receiving deficit.

Considerable progress is being made on the contract between the County and the libraries of the YLN. We are currently on version 9 of the document with more revisions coming. We have been very fortunate to have a considerable amount of Dave Hunt's (Yavapai County attorney) time over the last several days. I would like to thank Michael Holmes, Dave Hunt and Barbara Kile for the considerable amount of work of they have put into this project so far. Dozens and dozens of hours have been spent on completing this transition and the County has done all of this because they recognize the benefit the taxpayers get from libraries. Many thanks to all of them.

Respectfully Submitted,



Corey Christians

Library Network Manager



PRIORITIZATION

PRIORITY: RESOLVE CURRENT HELPDESK REQUESTS

PROGRESS: ONGOING

CURRENT STATUS:

Total Requests opened in May: 42

Total Requests closed in May: 50

Total Requests reopened in May: 7

Total Unresolved Requests opened in May: 5 (unanswered)/6 (answered or awaiting customer response)

Total Requests still open and unanswered: 41

Total Requests still open and awaiting customer response or replied to: 57

Oldest request: 10/19/2010

PRIORITY: REWRITE AND REVISE IGA

PROGRESS: VERSION 9 OF THE DOCUMENT IS BEING REVIEWED

CURRENT STATUS:

The contract is getting closer to completion. The goal is to have a draft ready for Management Committee review before the next meeting. This will give all parties a chance to review the document.

PRIORITY: RFID INSTALLATIONS

PROGRESS: WAITING FOR INSTALLATION REQUESTS

CURRENT STATUS:

The YCFLD libraries are steadily getting their RFID infrastructure installed. CTW added some more units. I completed an audit of the Circ-IT Licenses currently in place because old hosts were hanging around wasting licenses. I removed the old hosts from the mapping so they are no longer causing a problem.

PRIORITY: DISCARDS/OCLC DELETIONS/OCLC UPDATES

PROGRESS: TEST DELETION FILE PROCESSING

CURRENT STATUS:

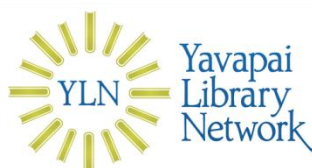
No progress has been made.

PRIORITY: VUFIND IMPLEMENTATION

PROGRESS: ONGOING

CURRENT STATUS:

The test server is up and running. Considerable development has been occurring on the test server. If you would like to follow along on the progress you can go to <http://vufindtest.yln.info>.



PRIORITY: CREATE A NEW PORTAL AND TRANSFER PERTINENT EXISTING INFORMATION

PROGRESS: TESTING

UPGRADE DATE: JUNE 2012

CURRENT STATUS:

The new portal is nearly complete. All data has been transferred over and Chanel us working on organizing the relevant information. This includes annual and monthly reports, directory information, minutes, policies, and pertinent help desk information.

PRIORITY: EXPAND TELEMESAGE ACCESS

PROGRESS: PLANNING

CURRENT STATUS:

After discussing the upgrade process with SirsiDynix it has become apparent that we can no longer get support for the Talking Tech I-Tiva software. I am working on negotiating an upgrade and reconfiguration with Talking Tech. The cost of this upgrade through Talking Tech is about \$7,000 versus purchasing a new product from SirsiDynix for about \$35,000. We are also exploring text messaging options.

PRIORITY: SIF UPLOADS

PROGRESS: DEVELOPMENT

CURRENT STATUS:

We are getting hung up in purchasing and FERPA. Hopefully this will get back on track soon.

PRIORITY: MISSION/VISION/STRATEGIC PLAN

PROGRESS: NONE

CURRENT STATUS:

An initial set of questions to ask the Network Membership needs to be drafted.

PRIORITY: TRANSFER YLNNET

PROGRESS: COMPLETE

CURRENT STATUS:

YLNNET services have been transferred to GoogleApps. The lists have been replaced with Google Groups. This was done in a manner in which services were not interrupted.

PRIORITY: RFID INVENTORY SCANNER

PROGRESS: NEED NEW SCANNERS

After research it was discovered that we cannot get these scanners to work properly with Symphony. We are working with Tech Logic to get these scanners replaced with new ones at no cost to us.



STATISTICS FOR MAY 2012

HOLDS

Holds - May 2012						
Pickup Library	All	CANCELLED	EXPIRED	FILLED	BL_NONEED	EXP_ONSHELF
All	29314	3586	32	23816	3	1877
AJS	39	25		14		
ASH	158	15		137	3	3
BAG	175	27		136		12
BCC	418	44		368		6
BMHS	6	4		1		1
CLA	131	10		110		11
CON	536	35		481		20
COR	433	13		389		31
CRK	18			15		3
CTW	2896	458	4	2283		151
CVHS	12	10		2		
CVPL	1942	186	2	1642		112
CVUSD	24	6		17		1
DHL	301	18		278		5
DIAL	17	2		8		7
ERU	162	19		140		3
GMMS	9	1		8		
JER	123	3		106		14
LES	8			8		
MAY	306	29		261		16
MVS	6			6		
ORME	45	13		29		3
PCL	148	23	1	105		19
PCT	8	6				2
PHS	41	5		26		10
PMH	11	2		9		
PPL	9526	1264	15	7550		697
PPLA	250	25		225		
PVPL	5350	545	3	4383		419
SED	2228	230	5	1826		167
SEL	320	13		278		29
THS	12	1		11		
VBC	405	30		357		18
VER	883	120	2	738		23
VER2	13	13				
VOC	1245	181		1049		15
WIL	132	4		118		10
WTS	182	100		76		6
YAR	421	33		369		19
YCP	328	56		237		35
YCV	25	10		9		6
YFL	19	5		11		3
YLN	2	2				

TRANSITS

Items Transited by Library for May 2012																	
Item Library	All	AJS	ASH	BAG	BCC	BMHS	CLA	CON	COR	CRK	CTW	CVHS	CVPL	CVUSD	DHL	DIAL	ERU
All		12	145	128	375	3	95	435	397	17	1917	2	1543	20	291	8	143
AJS	11												1				
ASH	246		4	9			5	3		22		12		3		3	
BAG	260	3		5			4	5	1	27		13		6		3	
BCC	403	1	5	6			4	14	15		37		29	1	9		2
BMHS	19							1	0	1	1				2		
CLA	326	1	2	2	3			11	6		32		31		3		8
CON	274				3		3		6		19		38		5		2
COR	256		3	1	8		2	8			24		18		2	1	
CRK	139		3	1	4		1	3			11	1	15		4		
CTW	1770	1	14	9	28	0	12	36	38	2			173	2	20		5
CVHS	9		1								2		1		1		
CVPL	690		4	8	17		3	29	30		72	1			16		8
CVUSD	16					1	1				2		3		2		
DHL	307	1	3	4	6		2	5	4	0	36		27	1			1
DIAL	0																
ERU	232		3		9				5		27		12		2		
GMMS	15								1		1		1		1		
JER	238	2	3	2	8		1	6	15	1	25		10		4		0
LES	15	1		1							2		2		2		
MAY	241		3	3	7		3	7	12		22		22	1	7		4
MVS	0																
ORME	3																
PCL	319							5	3		48		10		2		
PCT	3																
PHS	23				2				0		4				1		
PMH	7							1								1	
PPL	4006	3	32	26	105		22	96	82	6	569		434	3	72		45
PPLX	15										4		1		1		
PVPL	2576	2	21	25	58	1	13	91	69		319		254	6	45	1	17
SED	3268		21	18	49	1	14	56	39	1	315		206	2	31	4	21
SEL	402		7	2	11			13	11	3	32		41	1	5		8
THS	4			2													
UNDEFINED	1										0		0				
VBC	164		1	2	3		2	5	2		12		22		4		3
VER	735		7	1	14		9	14	21		82		66	3	15		3
WIL	206		3	4	4		1	4	10	1	14		22		2		2
WTS	3										1						
YAR	377		2	2	8		1	12	13	1	37		22		6	1	3
YCP	1158		4	5	14		1	9	7		115		56		18		5
YCV	20										3						
YFL	2																
YLN	2												1				

TRANSITS – CONT.

Items Transited by Library for May 2012																
Item Library	All	GMMS	JER	LES	MAY	MVS	ORME	PCL	PCT	PHS	PMH	PPL	PPLA	PVPL	SED	SEL
All		7	131	12	291	6	37	94	0	38	11	4112	228	3126	1233	202
AJS	11											4		2	1	
ASH	246		2		3			2				64	3	50	12	1
BAG	260	1	1	1	4		2	1				58	4	54	15	7
BCC	403		2	1	5		1	2		2		86	3	73	31	5
BMHS	19		1									5		2	1	
CLA	326		2		4		1	2				83	4	47	18	4
CON	274		3	1	7					1		81	1	54	11	2
COR	256		2		11							69	3	45	18	
CRK	139		1		1							36	2	17	12	2
CTW	1770	1	11	1	35	1	4	11		3		529	12	335	141	17
CVHS	9											1		1		
CVPL	690	1	2	3	14					2		182	6	126	39	11
CVUSD	16							1		1		1		1	2	
DHL	307		2		8		1			1		78	5	49	19	0
DIAL	0															
ERU	232		1		1		5	5				57	2	51	20	2
GMMS	15						1					2		2		1
JER	238				4			1				63	2	36	16	3
LES	15											2		4		
MAY	241		1							1		59	3	38	11	3
MVS	0															
ORME	3		1									1			1	
PCL	319		2				3					118		42	50	1
PCT	3							1							1	
PHS	23											8		1	3	
PMH	7											4				
PPL	4006	1	39		65		5	20		11	7		126	1068	343	57
PPLX	15						1					5		2		
PVPL	2576	1	17	5	62	2	4	7		5		876	25		220	38
SED	3268	2	14		32	1	6	12		4	1	748	12	439		22
SEL	402		6		13			1				105	2	65	28	
THS	4											1				
UNDEFINED	1			0										0	0	
VBC	164				1			1				48	1	27	10	
VER	735		4		10		2	3		2	2	196	6	140	42	5
WIL	206		2			1						49	1	48	14	
WTS	3															
YAR	377		3		6			1		1	1	101	1	80	25	8
YCP	1158		12		5	1	1	22		4		389	4	225	125	13
YCV	20							1				2		1	4	
YFL	2											1		1		
YLN	2															

TRANSITS – CONT.

Items Transited by Library for May 2012												
Item Library	All	THS	VBC	VER	VOC	WIL	WTS	YAR	YCP	YCV	YFL	YLN
All		11	394	737	1737	122	93	367	201	14	23	3
AJS	11			2			1					
ASH	246		12	10	21	1		3	1		0	
BAG	260		10	9	15	1	4	3	1		2	
BCC	403		10	17	20	3	1	9	8		1	
BMHS	19			2	2							1
CLA	326	1	14	13	22	2	1	4	5		0	
CON	274		8	10	13	1		3	2			
COR	256		7	10	13	2	1	4	2		2	
CRK	139		5	8	5		1	3	1		2	
CTW	1770	4	42	92	112	9	9	43	16	2		
CVHS	9				2							
CVPL	690		7	24	44	4	2	22	9	3	1	
CVUSD	16			1								
DHL	307		11	14	9	4		7	9		0	
DIAL	0											
ERU	232		3	9	8	2		6	2			
GMMS	15		1	2			1					1
JER	238		7	5	16	1		6	1			
LES	15			1								
MAY	241	1	3	7	9	1	2	7	3		1	
MVS	0											
ORME	3											
PCL	319		4	10	11	4		3	2	1		
PCT	3		1									
PHS	23			1			1	1	1			
PMH	7			1								
PPL	4006	2	83	198	251	31	25	118	57	3	1	
PPLX	15			1								
PVPL	2576	3	54	116	86	26	21	45	38	2		1
SED	3268		56	86	965	21	8	34	24	1	2	
SEL	402		7	13	16	3	1	6			2	
THS	4						1					
UNDEFINED	1		1									
VBC	164			11	4			2	2		1	
VER	735		27		27	2	6	16	9		1	
WIL	206		4	7	5		2	2	2	1	1	
WTS	3			2								
YAR	377		3	18	9	2	3		3		4	
YCP	1158		12	36	48	2	2	20		1	2	
YCV	20		2	1	3				3			
YFL	2											
YLN	2				1							

DISCARDS (DELETED ITEMS)

Discard Items May 2012	
Library	Items
All	6794
AJS	6
ASH	1110
BAG	5
BCC	513
CLA	85
CON	10
COR	9
CTW	84
CVPL	110
CVUSD	2
DHL	1
ERU	1203
GMMS	33
JER	78
LES	49
MAY	13
MVS	36
ORME	400
PCL	381
PHS	1
PPL	1461
PVPL	175
SED	436
SEL	2
VBC	42
VER	22
WIL	12
YAR	9
YCP	384
YCV	116
YFL	6

ADDITIONS

Items Added May 2012	
Library	Copies
All	6621
AJS	39
ASH	7
BAG	57
BCC	34
BMHS	165
CLA	155
CON	49
COR	62
CRK	27
CTW	539
CVHS	40
CVPL	341
CVUSD	27
DHL	59
DIAL	1
ERU	54
GMMS	6
JER	44
LES	61
MAY	61
MVS	71
ORME	96
PCL	72
PHS	43
PPL	1837
PVPL	964
SED	707
SEL	33
VBC	77
VER	97
WIL	27
WTS	16
YAR	152
YAV	172
YCP	267
YCV	157
YFL	4
YLN	1



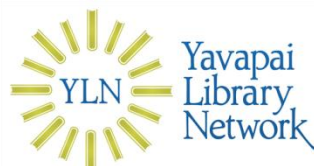
NEW PATRONS (USERS)

New Users May 2012	
Library	Patrons
All	1302
ASH	13
BAG	14
BCC	16
BMHS	2
CLA	3
CON	5
COR	13
CRK	1
CTW	140
CVHS	3
CVPL	57
CVUSD	1
DHL	11
ERU	2
JER	3
MAY	12
ORME	1
PCL	27
PHS	1
PPL	373
PVPL	361
SED	90
SEL	11
VBC	47
VER	40
VOC	6
WIL	11
YAR	9
YCP	29

PATRON BILLS

Patron Bills by Library for May 2012

Library	Number of Bills	Total Amount Billed	Payment Amounts	Patrons with Bills	Delinquent Patrons with Bills	Blocked Patrons with Bills	Barred Patrons with Bills
All	15277	62450.43	61799.69	3821	817	318	53
AJS	106	887.42	887.42	39	0	0	0
ASH	5	5.45	5.45				
BAG	30	305.04	305.04	9	1	3	0
BCC	35	371.75	371.75	7	1	1	0
BMHS	796	14240.22	14230.47	308	47	23	2
CLA	6	54.7	46.7	4	1	1	0
CON	18	45.15	45.15	11	4	0	0
COR	25	84.1	84.1	4	0	2	0
CTW	1427	2315.71	2205.44	467	117	31	2
CVHS	68	3153.01	3153.01	22	3	8	0
CVPL	446	806.28	773.33	120	25	15	1
CVUSD	163	1386.17	1380.68	70	0	5	0
DHL	18	113.55	113.55	6	1	0	0
DIAL	7	1.3	1.3	4	3	0	0
ERU	49	394.09	394.09	18	2	0	0
GMMS	142	388.43	384.23	108	1	1	0
JER	59	671.59	671.59	13	4	4	0
LES	15	120.07	120.07	14	1	0	0
MAY	33	291.75	291.75	3	1	0	0
MVS	10	107.99	107.99	7	1	0	0
ORME	109	905.5	902.5	32	5	1	0
PCL	262	1975.23	1970.78	70	6	2	0
PCT	14	193.7	193.7	3	0	0	0
PHS	416	3682.02	3678.91	211	16	3	0
PMH	116	281.32	278.37	97	0	1	0
PPL	4516	9132.77	8899.88	688	195	47	14
PPLA	16	15.35	15.35	6	3	0	0
PPLG	90	107.65	107.65	4	0	2	0
PVPL	2929	10303.42	10177.68	382	116	40	12
SED	1807	3631.24	3582.58	612	192	18	4
SEL	35	285.3	285.3	16	2	1	0
THS	59	523.14	523.14	18	0	1	0
VBC	172	258.95	258.95	105	10	2	1
VER	497	927.78	892.84	158	49	11	2
VOC	110	77.5	71.5	62	16	0	0
WIL	36	363.02	363.02	7	1	1	0
WTS	37	512.39	511.89	25	1	8	0
YAR	19	128.85	128.85	9	2	0	0
YCP	472	2914.36	2896.72	188	25	88	19
YCV	92	285.18	284.98	30	6	2	0
YFL	5	81.99	81.99	1	0	0	0
YLN	10	120	120	9	0	0	0



CIRCULATION*

*Total does not include Library Use Transactions

Circulation by Library for May 2012						
Library	Checkouts	Staff Renewals	Patron Renewals	Use Item	Library Use Transactions	Total Circulation
All	149348	10251	17885	3943	13658	181472
AJS	589	0	1		184	590
ASH	760	33	18		1133	811
BAG	686	48	72		14	806
BCC	2458	129	54		543	2641
BMHS	242	119	1		68	362
CLA	983	82	78		356	1143
CON	1350	83	38		25	1471
COR	2080	142	48		127	2270
CRK	456	111	4		17	571
CTW	15860	1344	1730	377	545	19311
CVHS	53	12			7	65
CVPL	7662	716	926		321	9304
CVUSD	742	42			106	784
DHL	1166	33	95		25	1294
DIAL	10				0	10
ERU	413	45	70	13	1323	561
GMMMS	66	2		24	60	92
JER	601	86	50		122	737
LES	474	20		137	109	631
MAY	1711	71	90		41	1872
MVS	223	13	2		37	238
ORME	80	17	3		401	100
PCL	439	145	237	120	423	941
PCT	0				1	
PHS	202	19			7	221
PMH	65	0	13	34	1	112
PPL	46810	3341	7982		3051	58133
PPLA	228		21		0	249
PVPL	32647	986	3414	1870	1772	38917
SED	16204	433	1299	788	1565	18724
SEL	1736	49	9		27	1794
THS	31	0		14	4	45
VBC	1839	69	27		70	1935
VER	4162	351	724		193	5237
VOC	1737	39	120		26	1896
WIL	695	73	22		15	790
WTS	741	118	12	42	35	913
YAR	1709	209	65		24	1983
YAV			6		0	6
YCP	1321	349	465	515	700	2675
YCV	87	119	35	9	120	250
YFL	27	4			16	31
YLN	3	799	154		44	956

CHECKINS

Checkins by Library for May 2012		
Library	Total	Change Vs. Previous Year FY
All	169135	6.26%
AJS	1699	-30.93%
ASH	865	22.70%
BAG	670	-7.07%
BCC	2413	-14.70%
BMHS	6248	1.28%
CLA	1380	59.35%
CON	1444	29.04%
COR	2163	36.04%
CRK	500	9.89%
CTW	16065	12.65%
CVHS	2348	-12.58%
CVPL	8114	-3.99%
CVUSD	1805	90.80%
DHL	1251	40.88%
DIAL	24	
ERU	659	-24.60%
GMMS	359	-17.66%
JER	682	-7.34%
LES	1046	-30.73%
MAY	2013	2.60%
MVS	543	-20.96%
ORME	208	52.94%
PCL	934	-19.69%
PCT	36	-26.53%
PHS	497	-41.94%
PMH	355	-32.77%
PPL	47088	9.76%
PPLA	1	-75.00%
PPLG		-100.00%
PVPL	33312	9.85%
SED	16186	0.15%
SEL	1683	10.51%
THS	888	0.23%
VBC	2304	201.97%
VER	4553	18.72%
VOC	2755	23.88%
WIL	715	32.41%
WTS	1310	35.05%
YAR	1723	19.49%
YCP	2051	-19.98%
YCV	182	-74.76%
YFL	60	-35.48%
YLN	3	-95.83%

OPAC SEARCHES

OPAC Searches by Library for May 2012							
Library	Number of Searches	Number of Hits	Average Hits Per Search	Sessions with Searches	% of total searches	Add'l Extrap. Searches	Est. Tot. Searches
All	96701	28333091	292.99688	35034			
AJS	22	109	4.9545455	6	0.040%	17	39
ASH	169	6242	36.934911	40	0.309%	130	299
BAG	227	227795	1003.5022	47	0.415%	174	401
BCC	382	30945	81.007853	105	0.698%	293	675
BMHS	29	7017	241.96552	7	0.053%	22	51
CLA	353	11459	32.461756	98	0.645%	271	624
CON	499	119333	239.14429	106	0.912%	383	882
COR	162	5208	32.148148	70	0.296%	124	286
CRK	7	22	3.1428571	2	0.013%	5	12
CTW	5597	2336524	417.46007	1551	10.231%	4296	9893
CVHS	14	36204	2586	5	0.026%	11	25
CVPL	4707	884374	187.88485	1160	8.604%	3613	8320
DHL	264	33393	126.48864	72	0.483%	203	467
ERU	158	18394	116.41772	52	0.289%	121	279
JER	171	4458	26.070175	59	0.313%	131	302
LES	1	10	10	1	0.002%	1	2
MAY	339	35211	103.86726	87	0.620%	260	599
MVS	1	12	12	1	0.002%	1	2
ORME	33	1789	54.212121	10	0.060%	25	58
PCL	153	5369	35.091503	49	0.280%	117	270
PHS	27	1109	41.074074	18	0.049%	21	48
PMH	6	163	27.166667	2	0.011%	5	11
PPL	18119	4461739	246.24643	5630	33.119%	13908	32027
PPLA	67	3091	46.134328	31	0.122%	51	118
PVPL	11188	2359562	210.90114	3116	20.450%	8588	19776
SED	6498	2717122	418.14743	2149	11.878%	4988	11486
SEL	151	8797	58.258278	43	0.276%	116	267
VBC	244	33491	137.2582	61	0.446%	187	431
VER	1998	1145224	573.18519	594	3.652%	1534	3532
VER2	4	79	19.75	4	0.007%	3	7
VOC	880	174000	197.72727	311	1.609%	675	1555
WIL	135	39426	292.04444	37	0.247%	104	239
WTS	140	21105	150.75	57	0.256%	107	247
YAR	298	81380	273.08725	70	0.545%	229	527
YAV	21	517	24.619048	5	0.038%	16	37
YCP	1283	236772	184.5456	336	2.345%	985	2268
YCV	361	101690	281.68975	113	0.660%	277	638
YLN	41993	13183956	313.95604	19053		41993	96701
Total-YLN	54708						
Total	96701						

LIBRARY SEARCHES

Month of: **05/2012**

Detailed by: **Entire Period**

For: **Yavapai Free Library District (yln)**

Category: **All Categories**

Usage Type: **All Documents Selected**

Date	Category	Pages Viewed	Pages Copied	Pages Printed	Unique Documents	User Sessions	Wait Queue	Online Turnaways	Chapter/Range Downloads	Full Title Downloads
Entire Period	All Categories	9,930	66	65	332	556	0	-	288	44
TOTAL		9,930	66	65	332	556	0	-	288	44

